

## Infrastructure Engineer

We currently have a vacancy for an Infrastructure Engineer based at our Norwich site. The infrastructure engineer will be working in a fast-paced environment driving performance and reliability from software, infrastructure and cloud environments on behalf of Briar Chemicals. They will tackle challenging, unique situations every day and work with other functions and employees within Briar Chemicals.

Reporting to the IT Manager, the successful candidate will assume responsibility for the evaluation, selection, implementation, integration, maintenance, upgrade, documentation, troubleshooting, and instruction of all systems and services. The infrastructure engineer will carry out these activities for both the corporate and PCDN networks.

The role involves a wide range of tasks, which include;

- To provide prompt 2nd/3rd line support to both the IT support technician and Briar Chemicals users and contractors.
- To carry project based activities, including design/implementation/upgrade and decommissions of systems.
- To carry out periodic security reviews and tasks.
- To produce standard configurations, documentation and procedures in order to streamline processes and produce efficiencies within the company.
- To carry out user administration
- To take the lead role in the planning, design, and operation of Briar Chemicals computer infrastructures.
- Maintaining Microsoft Active Directory (AD) User network access accounts (local and remote) in order to provide secure and efficient access to email, standard and non-standard software and systems.
- AD security and distribution Groups.
- To manage document storage on the network, file permissions, secure file access, content and housekeeping.
- Leading and coordinating small to medium scale projects.

### Qualifications & Experience

Desirable qualifications/experience:

- Microsoft Windows XP/7/10 & Server 2008/2012
- Unix/Linux
- Microsoft Exchange 2010
- Microsoft SQL Server 2008/2014
- VMWare / Hyper-V
- Cisco – Switches/Wireless/Routers/Firewalls/CUCM
- Barracuda
- Checkpoint
- Landesk

**Additional Information**

The successful candidate will need to demonstrate the ability to work under pressure. Candidates will be expected to demonstrate excellent communication skills with a passion for Technology. Well-developed problem-solving skills and attention to detail are essential.

The jobholder will require a flexible approach to work as they will be required to participate in a call out system.

**CLOSING DATE FOR APPLICATIONS: 21<sup>ST</sup> APRIL 2017**

If you would like to be considered for this role, please apply in writing to Human Resources, Briar Chemicals Ltd, Sweet Briar Road, Norwich, Norfolk, NR6 5AP or email [hr.recruit@briarchemicals.com](mailto:hr.recruit@briarchemicals.com) submitting your CV and application letter stating why you are a suitable candidate.